

Purpose and Scope

This policy meets the University's obligations under the *Higher Education Support Act 2003 (Cth)*.

This policy applies to all employees and students.

Policy

1. In this policy, the following words have the following meanings:
 - 1.1. "Policy Document" is defined in the *Policy Governance and Management Policy*.
 - 1.2. "University Legislation" is defined in the *Policy Governance and Management Policy*.
2. The University is committed to providing academic and non-academic support to students.
3. The University's approach to supporting students is outlined in a range of University Legislation and Policy Documents such as:
 - 3.1. *Admission Procedure*
 - 3.2. *Admission and Support of International Students Policy*
 - 3.3. *Curriculum Policy*
 - 3.4. *English Language Policy*
 - 3.5. *Enrolment Procedure*
 - 3.6. *Gender-based Violence Prevention and Response Policy*
 - 3.7. *Gender-based Violence Prevention and Response Procedure*
 - 3.8. *Sexual Harm Policy - Dubai*
 - 3.9. *Sexual Harm Procedure - Dubai*
 - 3.10. *Student Integrity Regulations*
 - 3.11. *Student General Misconduct Procedure*
 - 3.12. *Student Academic Integrity Policy*
 - 3.13. *Student Academic Misconduct Procedure*
 - 3.14. *Student Behavioural Integrity Policy*
 - 3.15. *Student Code of Conduct*
 - 3.16. *Student Disability Policy*

- 3.17. [Student Disability Inherent Requirements Procedure](#)
 - 3.18. [Student Disability Inherent Requirements Guideline](#)
 - 3.19. [Student Progression Policy](#)
 - 3.20. [Student Progression Procedure](#)
 - 3.21. [Student Assessment Support Procedure](#)
4. The University's website contains more detailed information on student support services available, such as:
- 4.1. [myMurdoch advice](#),
 - 4.2. academic support: [learning support](#), [library support](#), [mentoring](#), [enrolment](#), [academic progress](#), [exams](#), and
 - 4.3. non-academic support: [health and wellbeing](#), [Murdoch Active](#), [childcare](#), [safety and security](#).

Governance

Approval Authority	Senior Leadership Team
Owner	Vice Chancellor
Legislation mandating compliance	Higher Education Standards Framework (Threshold Standards) 2021 Higher Education Support Act 2003 (Cth) The National Code of Practice for Providers of Education and Training to Overseas Students 2018
Category	Management
Related University Legislation and Policy Documents	Listed in body of policy.
Date effective	01/01/2026
Review date	01/01/2029

Revision History

Approved/Amended	Date Approved	Resolution No. (if applicable)
Approved	03/11/2025	

Administrative
amendment

09/09/2024

Approved

19/12/2023

Please refer to the electronic copy in the Policy and Procedure Manager to ensure you are referring to the latest version.